BEFORE THE TENNESSEE REGULATORY AUTHORITY NASHVILLE, TENNESSEE

November 24, 2004

| IN RE: |) | |
|------------------------------|---|------------|
| |) | |
| APPLICATION OF |) | DOCKET NO. |
| HSI TELECOMMUNICATIONS, INC. |) | 04-00368 |
| FOR AUTHORITY TO PROVIDE |) | |
| COCOT SERVICES IN TENNESSEE |) | |
| | • | |

ORDER GRANTING AUTHORITY TO PROVIDE CUSTOMER OWNED COIN OR COINLESS OPERATED TELEPHONE SERVICE

This matter came before Director Deborah Taylor Tate, Director Sara Kyle and Director Ron Jones of the Tennessee Regulatory Authority (the "Authority"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on November 8, 2004, for consideration of the Application of HSI Telecommunications, Inc. to be an operator of Customer Owned Coin or Coinless Operated Telephone ("COCOT") service in the State of Tennessee.

Based upon careful consideration of the application and of the entire record of this matter, the voting panel finds and concludes that the applicant has met all the requirements of Tenn. Comp. R. & Regs. 1220-4-2-.43 through 1220-4-2-.45 to provide COCOT service in Tennessee.

IT IS THEREFORE ORDERED THAT:

1. HSI Telecommunications, Inc. is authorized to provide COCOT service within the State of Tennessee and is required to post the Company ID Number 128920 on the display card for each COCOT.

- 2. This Order shall remain in effect until further order of this Authority.
- 3. This Order shall be retained as proof of certification with this Authority and may be used to obtain the appropriately tariffed access line from Authority authorized telecommunications service providers.

Deborah Taylor Tate, Ibi ector

Sara Kyle, Director

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